

Volunteer Role Description	Befriending Volunteer
Reports to:	Registered Manager

Who are we?

Sheffcare is a registered charity providing residential care, day care, and specialist dementia care for older people in Sheffield. Established in 1994 when local authority care homes were transferred to charitable ownership, we operate nine care homes and two day-services across the city. Our charity is committed to offering high-quality, compassionate care at affordable prices, reinvesting any surplus into enhancing our services and facilities.

What are our values?

- Sheffcare is a charity aiming for everyone to have a good day every day through:



Purpose of the Role

- As a Befriending Volunteer, you will provide companionship and support to residents, helping reduce social isolation and promoting their wellbeing.
- At Sheffcare, our goal is simple: **to make sure everyone has a good day, every day.**
- You will:
 - Spend quality time with residents, chatting and listening to their stories.
 - Take part in activities together, such as reading, playing games, or enjoying a cup of tea.
 - Build friendly, supportive, and trusting relationships.

What You'll Do

Companionship

- Spend time engaging in conversation with residents and listening to their experiences.
- Share simple activities such as reading, board games, or listening to music.

Building Connections

- Offer a regular, reliable commitment (weekly, fortnightly, or as agreed).
- Respect residents' dignity and individuality while offering friendship.

Supporting Wellbeing

- Notice and report any concerns or changes in a resident's wellbeing to staff.
- Follow Sheffcare's policies and procedures, including confidentiality, safeguarding, and health and safety.

What We're Looking For

We'd love to hear from you if you:

- Share Sheffcare's values and passion for supporting older people.
- Are compassionate and committed to giving residents the best experience possible.
- Have good listening and communication skills.
- Can adapt your approach to support residents with different communication needs (e.g., dementia or hearing loss).
- Understand the importance of following policies, procedures, and guidance.

Important Information

- This role description outlines the main responsibilities but is not a complete list.
- You will always be supported by Sheffcare staff in your role.

Agreement

I confirm that I have received a copy of this role description.

Name	
Signature	
Date	

Our Commitment to Inclusion

- Sheffcare is an equal opportunities employer and values diversity in our staff and volunteers.
- We welcome applications from people of all backgrounds, experiences, and identities.
- We believe that different perspectives enrich the lives of both our residents and our teams.